HANOI UNIVERSITY OF SCIENCE AND TECHNOLOGY

School of Information and Communications Technology

Software Requirement Specification

Version 1.0

**EcoBikeRental**

Subject: Software Development

Group 8:

Trần Thị Hằng - 20176748

Dương Thị Huê - 20176772

Đỗ Minh Thông - 20176881

Phạm Nhật Linh – 20184285

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# Introduction

## Objective

This document is to provide information about EcoBikeRental system, users and services that system provided

## Scope

### Product name: **EcoBikeRental software**

### Explain:

### Software is for users to rent and return bikes automatically. EcoBikeRental is a 24/7 platform-independent system which allows novice users to user without any training. Users must have account to enter to system. Software allow user to enter barcode to rent bike and return bike, use credit card for payment, show information of dock and bike.

### Application:

Software helps to reduce employees, saves money and time. It satisfies needs on bike rental service especially in Ecopark Township. It is expected to serve 100 users at the same time without noticeable loss of performance and to operate in an average of 200 hours without failure. The system also can be repaired within 2 hours after any typical failure. The response time for the system is 1 second or 2 seconds during a peak load if it is not explicitly stated.

## Glossary

## References

# Overall Description

## Actors

### Customer

2.1.2 Interbank

## Use case diagrams

## https://raw.githubusercontent.com/haa1010/ISD.ICT.20201.08/hang/Usecase%20Diagram/UseCase%20Diagram%20-%20EcoBikeRental.png?token=ALUXWSGMTANCZIXPERY47PK7PB2NY

## Business processes

# Detailed Requirements

## Use case specification for “Return Bike”

**Use case “Return Bike”**

**1. Use case code:**

UC001

**2. Brief Description:**

This use case describes the interaction between Customer and ECOBIKERENTAL Software when customer wishes to return a bike

**3. Actors**

**3.1 Customer**

**4. Preconditions**

Preconditions of this use case is that customer can return a bike if only if he/she is renting a bike.

**5. Basic Flow of Events**

Step 1. The customer send request to return bike

Step 2. The ECOBIKERENTAL software prompt a form for entering barcode of bike

Step 3. The customer enters barcode of return bike

Step 4. The ECOBIKERENTAL software check if barcode had been entered is valid

Step 5. The ECOBIKERENTAL software notifies that bike’s barcode is a valid barcode

Step 6. The customer submits request to return bike

Step 7. The ECOBIKERENTAL software checks if that bike is valid for the customer to return

Step 8. The ECOBIKERENTAL software calculates amount of money corresponding to the rental period with deposit

Step 9. The ECOBIKERENTAL software calls use case “Deduct money from card”

Step 10. The ECOBIKERENTAL software notifies that returning bike is successful

**6. Alternative flows**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Location** | **Condition** | **Action** | **Resume location** |
| **1** | At Step 5 | If the barcode had been entered is not a valid bike code | The ECOBIKERENTAL software notifies that barcode is invalid and asks the customer to enter other barcode. | Resumes at Step 2 |
| **2** | At Step 8 | If that bike is not rented by the customer who sent the request returning bike | The ECOBIKERENTAL software notifies that bike is not belong to the customer and asks the customer to enter other barcode. | Resumes at Step 2 |
| **3** | At Step 8 | If that bike had not been rented yet | The ECOBIKERENTAL software notifies that bike is still free, invalid for returning right now and asks the customer to enter other barcode. | Resumes at Step 2 |

**7. Input data**

*Table1 - Input data of returning a bike*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **No** | **Data fields** | **Description** | **Mandatory** | **Valid condition** | **Example** |
| 1 | Renter Name |  | Yes |  | Tran Thi Hang |
| 2 | Phone number |  |  |  | 0396652104 |
| 3 | Bike barcode | Each bike has a code to distinguish | Yes | A string contains numbers and letters only | XD12134 |

**8. Output data**

*Table2 - Output data of returning a bike*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Data fields** | **Description** | **Display format** | **Example** |
| 1 | Type | Type of rented bike.  Can be 1 of 3 types:   1. Standard bike 2. Standard e-bike 3. Twin bike |  | Twin bike |
| 2 | Bike barcode | Each bike has a code to distinguish | A string contains numbers and letters only | XD12134 |
| 3 | Start | Time that customer starts renting that bike | hh:mm:ss, dd/mm/yy | 09:00:00, 12/9/2020 |
| 4 | End | Time that customer returns bike | hh:mm:ss, dd/mm/yy | 10:10:00, 12/9/2020 |
| 5 | Rental Period | Amount of time that customer rented that bike | X days, y hours, z minutes | 70 minutes |
| 5 | Deposit | Deposit amount that the customer paid when renting that bike | 1. Comma for thousands separator 2. Positive integer 3. Right alignment | 550,000 |
| 6 | Subtotal | Amount of money for that rental period | 19,000 |
| 8 | Total | Amount of money that the customer has to pay after subtracting deposit  (negative means the customer will receive money back) | - 531,000 |
| 9 | Currency |  |  | VND |
| 10 | Name |  |  | Tran Thi Hang |
| 11 | Phone number |  |  | 0396652104 |

**9. Postconditions**

## Use case specification for “Deduct money from card”

**Use case “Deduct money from card”**

**1. Use case code:**

UC002

**2. Brief Description:**

This use case describes the interaction between Customer, Interbank and ECOBIKERENTAL Software when the customer wishes to pay for transaction of renting a bike.

**3. Actors**

**3.1 Customer**

**3.2 Interbank**

**4. Preconditions**

**5. Basic Flow of Events**

Step 1. The ECOBIKERENTAL software displays the payment screen

Step 2. The customer enters card information and confirm transaction

Step 3. The ECOBIKERENTAL software asks the Interbank to process the transaction

Step 4. The Interbank processes the transaction

Step 5. The ECOBIKERENTAL software saves the payment transaction.

**6. Alternative flows**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Location** | **Condition** | **Action** | **Resume location** |
| **1** | At Step 5 | If the card number is invalid | 1. Interbank respond to ECOBIKERENTAL software that card number is invalid. 2. The ECOBIKERENTAL software notifies customer that the card number is invalid. | Resumes at Step 1 |
| **2** | At Step 5 | If the balance is not enough | 1. Interbank respond to ECOBIKERENTAL software that the balance is not enough. 2. The ECOBIKERENTAL software notifies customer that the balance is not enough. | Resumes at Step 1 |

**7. Input data**

*Table1 - Input data of delivery information*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **No** | **Data fields** | **Description** | **Mandatory** | **Valid condition** | **Example** |
| 1 | Card holder Name |  | Yes |  | Tran Thi Hang |
| 2 | Card number |  | Yes | 16 digits | 1111111111111111 |
| 3 | Expiration date |  | Yes | Expire after 1 day of transaction | 31/12/2022 |
| 4 | Security code |  | Yes |  | 111111 |

**8. Output data**

**9. Postconditions**

## Use case specification for “Select a dock marker on list”

**Use case “Select a dock marker on list”**

**1. Use case code**

UC008

**2. Brief description**

This use case describes the interaction between Customer and ECOBIKERENTAL Software when customer wishes to select a dock marker on map

**3. Actors**

**3.1 Customer**

**4. Preconditions**

Preconditions of this use case is that customer can select a dock marker if only if he/she searched dock markers.

**5. Basic flow of events:**

Step 1. The customer request to select a dock marker on map

Step 2. The software shows list of dock markers according to search result

Step 3. The software calls use case “View dock’s information”

Step 4. The customer selects a dock marker from the list

Step 5. The software redirects to dock marker detail section

**6. Alternative flows**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Location** | **Condition** | **Action** | **Resume location** |
| 1 | At step 4 | User chooses a dock marker | Insert usecase “View of available bike” | Resumes at step 5 |

**7. Input data**

**8. Output data**

*Table1- Output data of dock’s information*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Data fields** | **Description** | **Display format** | **Example** |
| 1 | Name of the dock |  |  | EcoBikeRental Hai Ba Trung |
| 2 | Address |  |  | No.1, Dai Co Viet Street |
| 3 | Dock area |  |  | Hai Ba Trung |
| 4 | Number of available bikes | Number of unrented bikes in the dock |  | 67 bikes are available |
| 5 | Number of empty docking points | Number of available slots to return bikes |  | 25 empty docking point |
| 6 | Distance | Show the distance from customer’s current position to the selected dock |  | 2km away |
| 7 | Walking time | Show the calculated time for customer to walk to the selected dock | x hours, y minutes | 30 minutes |

*Table2- Output data of available bikes*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Data fields** | **Description** | **Display format** | **Example** |
| 1 | Type | Type of the bike |  | Standard bike |
| 2 | Number of saddle |  | Number | 01 |
| 3 | Number of pedal |  | Number | 01 |
| 4 | Number of seat |  | Number | 01 |
| 5 | Cost coefficient | Cost coefficient fee to rent the bike | Number | 1.5 |
| 6 | Electric motor’s battery | Show the battery percentage of e-bikes |  | 78% |
| 7 | Time remain | Show the time to use the e-bike before it runs out of battery |  | 45 minutes left |

**9. Postconditions**

## Use case specification for “View station information”

**Use Case “View station information”**

**1. Use case code**

UC004

**2. Brief Description**

This use case describes the interaction between user and EcoBikeRental software when user wishes to view information of the dock in detail

**3. Actors**

**3.1 User**

**3.2 Software**

**4. Preconditions:**

User signed in software

**5. Basic Flow of Events**

Step 1. User select a dock from list to view information

Step 2. Software show information of the dock and end use case

**6. Alternative flows**

**7. Input data**

*Table A-Input data of View station information*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **No** | **Data fields** | **Description** | **Mandatory** | **Valid condition** | **Example** |
| 1. | Dock id | Id of the dock in database | yes | Id is in database | DOCK01 |

**8. Output data**

*Table B-Output data of View dock‘s information*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Data fields** | **Description** | **Display format** | **Example** |
|  | Dock ‘s name |  | Bold text  Middle alignment | **Trương Định** |
|  | Address | Address of the dock |  | 1 Trương Định street, Hoang Mai district |
|  | Dock area |  |  | 700m2 |
|  | Number of available bikes |  |  | 60 |
|  | Number of empty docking |  |  | 50 |
|  | Distance | Distance from current user ‘s location to dock |  | 500m |
|  | Walking time | Walking time from user ‘s location to this dock |  | 10 minutes |
|  | List available bike | List available bikes: type and quantity coresponding to these bike |  | Standard bike: 10 |

**9. Postconditions**

User has viewed dock ‘s information

## Use case specification for “View bike information”

**Use Case “View bike information”**

**1. Use case code**

UC005

**2. Brief Description**

This use case describes the interaction between user and EcoRentalbike software when user wishes to view bike‘s information

**3. Actors**

**3.1 User**

**3.2 Software**

**4. Preconditions**

User selected a dock

**5. Basic Flow of Events**

Step 1. User select bike to view information

Step 2. Software show information of that bike and end use case

**6. Alternative flows**

**7. Input data**

*Table A-Input data of View station information*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **No** | **Data fields** | **Description** | **Mandatory** | **Valid condition** | **Example** |
| 1. | bike id | Id of the bike in database | yes | Id is in database | STB01 |

**8. Output data**

*Table B-Output data of View bike information*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Data fields** | **Description** | **Display format** | **Example** |
|  | Bike ‘s id |  |  | STB01 |
|  | Bike type |  |  | Standard bike |
|  | Bike ‘s coeficient price |  |  | 1 |
|  | Electric motor ‘s battery percentage | If bike type is e-bike show this information |  | 50% |
|  | Estimating time | How much time is left if this bike is e-bike |  | 1 hour 15 minutes |

**9. Postconditions**

User has viewed bike information

## Use case specification for “Rent bike”

# Use Case “Rent Bike”

## 1. Use case code

UC006

## 2. Brief Description

In the ECOBIKERENTAL software project, UC “Rent Bike” describes the interaction between user and ECOBIKERENTAL software when the user wishes to rent a bike.

## 3. Actor

## 3.1 User

## 4. Preconditions

There is an active network connection to the Internet

## 5. Basic Flow of Events

Step 1. The user requests to rent a bike.

Step 2. The ECOBIKERENTAL software displays a form for user to enter the barcode of the bike.

Step 3. The user enters the barcode of the bike he/she wants to rent.

Step 4. The ECOBIKERENTAL software displays the current information of the rented bike.

Step 5. The ECOBIKERENTAL software calls an API to convert the barcode into a rental code.

Step 6. The ECOBIKERENTAL software asks the user to choose a payment method to make transactions by display a list of available options (in this simulation, there is only one option which is paying via credit card).

Step 7. The user chooses a payment method.

Step 8. The ECOBIKERENTAL software calculates the deposit amount.

Step 9. The ECOBIKERENTAL software displays the transaction information.

Step 10. The user confirms the transaction.

Step 11. The ECOBIKERENTAL software calls UC “Deduct money from card”.

Step 12. The ECOBIKERENTAL software saves the transaction.

Step 13. The ECOBIKERENTAL software displays the successful rental notification.

## 6. Alternative Flows

*Table 1-Alternative flows of events for UC Rent Bike*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Location | Condition | Action | Resume location |
| 1 | At Step 4 | If the barcode entered is invalid | - The ECOBIKERENTAL software notifies user that the barcode is invalid and asks the user to enter a valid barcode. | Resumes at Step 2 |

## 7. Input data

*Table 2- Input data of bike barcode*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| No | Data fields | Description | Mandatory | Valid condition | Example |
| 1 | Barcode | Each bike has a different barcode | Yes | A string contains 12-13 digits | 1-234567-890128 |

*Table 3- Input data of payment method*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| No | Data fields | Description | Mandatory | Valid condition | Example |
| 1 | Payment Method | Choose from a list | Yes |  | Credit Card |

## 8. Output data

*Table 4-Output data of displaying rented bike’s current information*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Data fields | Description | Display Format | Example |
| 1 | Bike Type | Can be one in three following types:  - standard bike  - standard e-bike  - twin bike |  | Standard Bike |
| 2 | Barcode | Each bike has a different barcode. | A string contains 12-13 digits | 1-234567-890128 |
| 3 | License Plate | License plate of the rented bike | A string of uppercase letters and digits | 69NO420 |
| 4 | Current Battery | Show the current battery of the rented bike, only when the bike type is standard e-bike. | Positive double with 2 decimal places.  Period for decimal point. | 42.69% |

*Table 5-Output data of displaying transaction information*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Data fields | Description | Display Format | Example |
| 1 | Deposit Amount | The deposit amount that the user has to pay when renting bike. | - Comma for thousands separator  - Positive integer  - Right alignment | 400,000 |
| 2 | Currency |  |  | VND |
| 3 | Payment Method |  |  | Credit Card |
| 4 | Rental Code | Rental code converted from the barcode of the rented bike | A string of digits | 1234567890 |

## 9. Postconditions

The logs have been updated accordingly.

One barcode corresponding to a bike is now unavailable.

# Supplementary specification

## Functionality

* In some steps of many use cases, if we have to work with the database and there is an error related to database connecting or database operating, a corresponding message must be displayed in order to distinguish between database-related error and user’s error.
* General displaying format:
  + For integer number, comma for thousands separator
  + For number, right alignment
  + For message, left alignment
  + Font: Arial 14, black
  + White background

## Usability

* Functions and features are designed to optimize user’s experience and can be operated simply.
* The novice user should not need to be trained in order to use the software.
* Need a detailed guide for user’s error so that he/she knows how to navigate when an error is met

## Reliability

* The system should be able to serve a good number of users in discrete time spans.
* In the case of simultaneous users, the system is expected to serve up to 100 requests.
* The system should run smoothly, consecutively, automatically and reliably. Ideally, a time span of more than 200 hours operating without failure is acceptable.

## Performance

* The software should always operate correctly, responsively in any general cases. In some special cases, a slight drop in performance, response time is allowable.
* Implicitly stated, ideally, the response time for any tasks, with a moderate load, within the system is 1 second. But in case of peak load, a response time in the interval of 2 seconds is admissible.

## Supportability

* Any typical failure causing to the system should be quickly noticed and fixed.
* Preferably, after any kind of failure, the system is repaired within the time interval of 2 hours.

## Other requirements

* No other requirements are needed, yet.